



Our aim is constant and successful further development.

To achieve this aim, we combine

- tradition with innovation
- experience with flexibility
- administration with organization
- state action with client orientation



Stele designed by the sculptor Erwin Heerich, located in front of the office building in Cologne-Riehl.

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Our Mission Statement

Tradition

Innovation

Experience

Flexibility

Administration

Organization

State action

Client orientation

The central service agency at federal level

The central service agency

We are the central service agency at federal level.

Diversity of tasks is our trademark.

Our strengths are competent and committed employees, modern management and modern technologies.

Our range of tasks includes classic administrative tasks, centralized cross-sectional tasks and support for reform processes.

Our partners are public and private organizations in Germany and abroad as well as citizens.

We are committed to the common good.

The following guidelines apply to us:

- We act in an entrepreneurial manner. We engage in competition and strive to take the lead.
- We create potential for action, which we use and extend in the best interests of our partners. We take responsibility.
- We carry out our tasks effectively and efficiently. We aim at delivering quality according to our clients' wishes. Building on our experience, we constantly produce improvements and innovations that can act as a model.
- We deliver high-quality services and take up challenges. We open up new tasks through performance, creativity and flexibility: we recognize where demand lies and offer solutions.
- We acquire the latest knowledge and share it with others. We collaborate with scientific institutions and businesses.
- We present ourselves as a valuable partner through active public relations work.
- Through respect, integrity and reliability, we create a working atmosphere which fosters commitment, individual responsibility and team spirit.
- We interact openly and honestly with one another, address conflicts and solve them.
- Anyone who wants to assume a leading role carries special responsibility.
- We demand a lot of ourselves and others, and we also want to give and obtain encouragement.
- Due to our technical, organizational and IT-related competence, we are a driving force for the reform process in the public administration.

Specialized tasks

Centralized cross-sectional tasks

Aids to modernization